

PSC NO: 12 GAS  
COMPANY: THE BROOKLYN UNION GAS COMPANY  
INITIAL EFFECTIVE DATE: 11/01/21  
STAMPS: Issued in compliance with Order in Case 20-G-0086 dated October 7, 2021

LEAF: 138.68  
REVISION: 0  
SUPERSEDING REVISION:

### **GENERAL INFORMATION – Continued**

#### **63. Firm Gas Demand Response (“DR”) for Commercial, Industrial and Multi-Family Customers – Continued**

##### **5. Event Windows**

The event windows will be during the hours of 4AM-10AM and in the early evening hours from 5PM-9PM.

##### **6. Direct Load Control Customers**

Specific to customers who have enrolled in a DLC program option, eligibility for potential incentive payments could be impacted by delays in customer readiness that would prevent a site from participating in a DR Event via DLC equipment. Any customer who elects the DLC option but does not have DLC enabled by the start of the season in one or more sites will not receive DLC rates for those specific sites until the month after the DLC connections are completed

A delay in customer readiness for Direct Load Control installation is defined as the presence of circumstances that would prevent the Company from installing equipment and performing necessary work at a customer’s site(s) to enable the Company to remotely control dual-fuel capable boilers and meet remote switching requirements. Such circumstances would include, but are not limited to, the following:

- A customer or customer’s contractor’s failure to set up customer equipment by the date the Company’s request between program enrollment and the start of the DR season
- A customer not providing the Company with power requirement for Direct Load Control equipment
- A customer not providing the Company with telecom equipment for Direct Load Control equipment
- Other items and conditions that a customer, customer’s contractor and the Company had agreed upon between enrollment and the start of the DR season, but were not completed in time to enable the Company to proceed with installation of Direct Load Control equipment

Issued by: Rudolph L. Wynter, President, Brooklyn, New York