GENERAL INFORMATION

10. CHARGES FOR SPECIAL SERVICE (Cont'd.)

10.4 COMMUNITY CHOICE AGGREGATION (CCA) PROGRAM (Cont'd)

(2) (Cont'd.)

(a) (Cont'd.)

The Company will work with the requestor to revise the request in order to address the identified reason(s) such as expanding the geographic area included in the request or combining customer classes or other means. There is no charge for such aggregated data as reflected on the Statement of CCA Data Access Fees.

(b) After each municipality has entered into a CCA contract with an ESCO, the Company shall transfer customer-specific data to the municipality or CCA Administrator within five days of receipt of a request to support the mailing of opt-out notices. The data shall include all customers in the municipality eligible for opt-out treatment based on the CCA and the requirements of the April 21, 2016 Order issued in Case 14-M-0224. The data should include 1) customer of record's name; 2) mailing address; 3) primary language (if available for the Company's billing system; and 4) any customer-specific alternate billing name and address. The charge for such customer-specific data is included in the Statement of CCA Data Access Fees.

(c) After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.

There are no charges for the above data in (b) and (c) as reflected on the Statement of CCA Data Access Fees.