

P.S.C. No. 7 Electricity  
PENNSYLVANIA ELECTRIC COMPANY  
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#### Rule 4 - Applications / Contracts (continued)

##### A. Residential Customers

All applications/contracts for electric service shall be administered in accordance with the Commission's prevailing regulations at 16 NYCRR § 11.3 (for Residential Customers).

Whenever a written application for Residential Service is required, the Company shall notify the Applicant as soon as practicable after the request for service is made, and in no event more than two (2) business days after such a request, and shall state the basis for requiring a written application. A written application may require the submission of information required in an oral application and reasonable proof of the Applicant's identity and responsibility for service at the premises to be served. A written application containing the required information shall be deemed completed when received by the Company. A copy of the written Application for Electric Service - Residential is shown in Rule 31 as Form #1.

The Company shall not be obligated to provide service to an Applicant who owes the Company money for Residential Service provided to a prior account in his or her name unless: (i) the Applicant makes full payment for Residential Service provided to any such prior account in his or her name; (ii) the Applicant agrees to make payments under a deferred payment plan of any amounts due for service to a prior account in his or her name; (iii) the Applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; (iv) the Applicant is a recipient of, or an Applicant for, public assistance, supplemental security income benefits or additional state payments pursuant to the Social Services Law, and the Company receives from an official of the social services district in which the Applicant resides, or is notified by such an official that the Applicant is entitled to receive payment for services due to a prior account in the Applicant's name together with a guarantee of future payments to the extent authorized by the Social Services Law; or (v) the Commission or its authorized designee directs the provision of service. The Company shall not be obligated to provide seasonal or short-term service to an Applicant who fails to post a lawfully required deposit.