

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
Initial Effective Date: 10/06/2019

Leaf: 56
Revision: 0
Superseding Revision:

Rule 15 - Meter Reading and Rendering of Bills (continued)

(12) Billing for Vandalism, Theft or Deception

In the event there is any evidence that the Company's meters or other equipment on the Customer's premises have been tampered or interfered with by any means whatsoever, resulting in improper or non-registration of service supplied, the Customer being supplied through such equipment shall pay to the Company the amount the Company estimates is due for service used but not registered on the Company's meter, and the cost of any repairs or replacements, inspections and investigations relating thereto including, but not limited to, all administrative expenses associated with the investigation(s) (e.g., Legal, Accounting / Billing, etc.). Under these circumstances, the Company may, at its option, terminate its service immediately and/or require the Customer to pay all costs correcting any and all unauthorized conditions at the premises. In the event service has been terminated under these circumstances, it shall not be restored to the Customer's premises until (i) the Customer has a certificate of compliance with the provisions of the National Electric Code and the regulations of the National Fire Protection Association has been issued by the municipal inspection bureau or by any Company-accepted inspection agency; (ii) the Customer has complied with all of the Company's requirements; and (iii) the Customer pays the Company a reconnection fee and deposit.

In the event there is any evidence that a Customer knowingly and willfully obtained service for themselves or for another by creating or reinforcing a false impression, statement or representation and fails to correct the same, the Company shall immediately correct the account information it questions and issue an adjustment for all current or previous amounts. The Customer shall be required to show proof of identity and sign an agreement for payment of all electric service received, plus any and all costs and administrative expenses associated with any investigation(s) (i.e., Legal, Accounts / Billing, etc.) which shall be added to their account. The Customer shall have three (3) business days in which to provide proof of identity. The Company may, in its sole discretion, terminate a Customer's electric service if the Customer fails to provide such proof of identity within the aforementioned time period.