

P.S.C. No. 7 Electricity  
PENNSYLVANIA ELECTRIC COMPANY  
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#### Rule 16 - Payment of Bills (continued)

In the case of non-payment of a Customer's delinquent bill applicable to the Company's charges, the Company may, in its sole discretion, terminate its electric service and remove its equipment in accordance with this Tariff and Commission Regulations. The Company shall not condition restoration of service on payment of ESCO charges.

#### **17. Backbilling for Company Charges - Non-Residential Customers**

Every backbill shall contain a written explanation of the reason for the backbill and if the backbill covers more than a twenty-four (24) month period, a statement setting forth the reason(s) the Company did not limit the backbill as specified in this Rule 17.

Every backbill shall contain, or be accompanied by, all required normal bill information.

Every backbill covering more than a one (1) month period, other than a catch-up backbill, shall contain a notice advising the Customer that he may obtain upon request a detailed billing statement showing how the charges were calculated, including any late payment charges. All catch-up backbills shall clearly indicate how the backbill was calculated, whether as if the service were used during the current cycle, or as if redistributed back to the last actual reading.

A backbill shall be accompanied by an offer of a Deferred Payment Agreement, if applicable.

The Company shall not render a backbill more than six (6) months after the Company actually became aware of the circumstance, error or condition that caused the underbilling, unless a court extends the time to render a backbill.

The Company shall not upwardly revise a backbill unless (i) the first backbill explicitly stated that the Company reserved the right to do so; (ii) the revised backbill is rendered within twelve (12) months after the Company actually became aware of the circumstance, error, or condition that caused the underbilling; and (iii) the Customer knew or reasonably should have known that the original billing or the first backbill was incorrect, or new information shows that the first backbill was incorrect.