

P.S.C. No. 7 Electricity
PENNSYLVANIA ELECTRIC COMPANY
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Leaf: 64
Revision: 0
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Rule 22 - Discontinuance of Service (continued)

The Company shall take reasonable steps to establish procedures to insure that any payments made in response to notices of discontinuance, when the Customer brings the fact that such a notice has been issued to the attention of the Company or its authorized collection agents, are either: (i) posted to the Customer's account on the day payment is received or (ii) processed in some manner so that discontinuance shall not occur.

The Company shall not discontinue service to any person for nonpayment of bills or for failure to post a required deposit on a Saturday, Sunday, public holiday, or day on which the main business office of the Company is not open for business. For purposes of this Section, the term "public holiday" refers to those holidays enumerated in the General Construction Law.

The Company shall not discontinue service to any Residential Customer for nonpayment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the Company is not scheduled to be open for business, or the day immediately preceding a public holiday, or during a two-week period encompassing Christmas and New Year's Day. Residential disconnection shall be made only between the hours of 8:00 a.m. and 4:00 p.m.

The Company shall permit a Residential Consumer to designate a third party to receive a copy of every notice of discontinuance of service sent to such Residential Customer, provided that such third party indicates in writing his or her willingness to receive such notices.

The Company shall not discontinue service to an entire multiple dwelling (as defined in the Multiple Dwelling Law or the Multiple Residence Law) unless the notices specified in the Public Service Law have been given, provided that where any of the notices required thereunder are mailed in a post-paid envelope there shall be no discontinuance of service until at least eighteen (18) days after the mailing of such notices.