

PSC NO: 9 GAS

LEAF: 12

COMPANY: CONSOLIDATED EDISON COMPANY OF NEW YORK, INC.

REVISION: 4

INITIAL EFFECTIVE DATE: 12/01/19

SUPERSEDING REVISION: 3

Issued in Compliance with Order in Cases 18-G-0565 and 19-G-0191 dated November 15, 2019

GENERAL INFORMATION - Continued**II. Definitions and Abbreviations of Terms Used in this Rate Schedule - Continued**

- **"Critical Care Customer"** refers to any Interruptible or Off-Peak Firm customer premise that provides life-saving or life-sustaining service, including the delivery of newborns (i.e., hospitals providing critical care, nursing homes, correctional facilities, public schools providing emergency shelter or refuge during a declared emergency, or other designated areas of refuge, identified on an annual basis by local or state governmental agency), where public safety could be affected by a need to relocate the occupants. All other Customers will be considered Non-Critical Care.
- **"Customer"** includes both a present consumer of and an applicant for the Company's service.
- **"Deferred Payment Agreement"** is a written agreement for the payment of outstanding charges over a specified period of time. It must be signed in duplicate by a Company representative and the Customer, and each must receive a copy, before it becomes enforceable by either party.
- **"Delinquent Non-Residential Customer"** is a Customer who has made a late payment on two or more occasions within the previous 12 month period.
- The **"GTOP"** or **"Sales and Transportation Operating Procedures"** provides Customers taking service under SC 9 and SC 12 and Sellers taking service under SC 20 with additional details about their rights and responsibilities under those service classifications.
- **"Late Payment"** means any payment made more than 20 calendar days after the date payment was due. Payment is due whenever specified by the Company on its bill, provided such date does not occur before personal service of the bill or 3 calendar days after the mailing of the bill.
- **"Levelized Payment Plan"** is a billing plan designed to reduce fluctuations in a Customer's bill payments due to varying, but predictable, patterns of consumption.
- **"Main"** means a pipeline located on a public or private right-of-way which is generally available or used to transport gas to more than one service line.
- **"New Customer"** is a Customer who was not the last previous Customer at the premises to be served, regardless of whether such Customer previously was or is still a Customer of the Company at a different location.

(General Information - Continued on Leaf No. 13)

Issued By: Robert Hoglund, Senior Vice President & Chief Financial Officer, 4 Irving Place, New York, NY 10003