J. SPECIAL PROVISIONS FOR NCTS 18-22 (continued)

3. Customer Responsibility: (continued)

i. Regardless of whether the Designated Interruption Temperature has been reached in any location, the Company may, at its discretion, exercised to preserve service to firm Customers, remotely switch over the Customer's equipment to an alternate fuel or, in the case of Customers with semi-automatic equipment, send an alarm to the Customer's premises instructing them to manually switch over their equipment. In such circumstances, Customer agrees to immediately manually switch from the use of gas to the alternate fuel at any time and the Customer will not switch back to gas until notified by the Company.

j. Customer will have responsible personnel available to receive and act upon notices from the Company 24 hours a day, 7 days a week, including holidays.

4. Company-Initiated Interruptions

a. Tier 1: Customers with Automatic Equipment:
For Customers with automatic equipment, when the Company receives a report that the LaGuardia Airport Temperature has reached the Designated Interruption Temperature, the Company will remotely switch over the Customers' equipment to an alternate fuel ("Company initiated interruption"). The Company will endeavor to provide Customers with advance notice of potential interruptions utilizing the Communications Protocol stated within this service classification. If there is a remote switch over (even if the Customer had already been switched over because the Local Outside Temperature had already reached the Designated Interruption Temperature), there will be a remote switch over of the Customers' equipment back to natural gas once the LaGuardia Airport Temperature reaches the Designated Resumption Temperature. If there was no remote switch over and the Customer's equipment switched over because the Local Outside Temperature reached the Designated Interruption Temperature, the Customer's equipment will be switched back to natural gas once the Local Outside Temperature reaches the Designated Resumption Temperature.