

Effective Date: 12/01/2019

PSC NO: 12 GAS LEAF: 377  
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 11  
INITIAL EFFECTIVE DATE: 11/01/19 SUPERSEDING REVISION: 9  
STAMPS: Issued in compliance with Order in Case 16-G-0059 dated February 7, 2019

### **SERVICE CLASSIFICATION No. 18 – Continued**

#### **E. GAS DELIVERIES, BALANCING, OPERATIONS AND COMMUNICATIONS**

##### **1. Non-Core Gas Customers**

In the event a customer is eligible to purchase his own gas supply and deliver it to the Company's city gate without the use of a Seller that is an ESCO or Marketer, the customer shall be considered to be his own Seller, and, as such, shall adhere to all provisions of the Seller Transportation Aggregation Service under Service Classification No. 19 with the exception of the Company's Mandatory Capacity Program as described on Leaf Nos. 406.3 through 408. Customer (i) shall be responsible for all charges set forth on the Statement of Seller Charges and Adjustments as described on Leaf Nos. 404 through 406 (ii) shall follow the Operations and Communications Provisions described on Leaf Nos. 408 and 409, and (iii) must adhere to the Special Provisions as described on Leaf Nos. 409 through 411.

Communications Protocol: Effective October 2012, the Company will maintain a database of contact information for all of its non-firm demand response customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's non-firm demand response service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which non-firm demand response customers will be asked to confirm their contact information. The Communications Protocols for all customers served under this service classification are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Customers will be required to provide affidavits confirming that they have alternative fuel supply contracts in place for the upcoming winter heating season as described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission.

Issued by: John Bruckner, President, Brooklyn, New York