PSC NO: 90 Gas NEW YORK STATE ELECTRIC & GAS CORPORATION Initial Effective Date: 06/19/19 Leaf No: 3 Revision: 16 Superseding Revision: 15

LEAF NO.

## TABLE OF CONTENTS

## GENERAL INFORMATION

8.	Billing and Collections	23
	C. Rendition and Payment	23
	D. Billing Period	24
	E. Termination of Service	25.1
	F. Complaint Procedures	36
	G. Deferred Payment Agreement (DPA)	36
	H. Reconnection of Service	42
	I. Termination of Residential Service for "Fraud"	45
	J. Meter Reading and Estimated Bills	45
	K. Backbilling	54
	L. Plurality of Services	57
	M. Computation of Bills for High Pressure Metering	58
	N. Termination of Service Due to Customer Request	59
	O. Customer Deposit	60
	P. Shared Meters	67
	Q. Budget Billing	67
	R. Service Guarantee	71
	S. Metered	71
	T. Cessation of Service	71
	U. Historic Meter Read and Billed History Data	71.0.1
	V. Length of Term	71.0.1
9.	Submetering of Gas Service	71.0.1
	A. Residential Service	71.0.1
	B. Commercial and Industrial Service	71.1
10.	Conditions of Gas Service	72
	A. Discontinuance or Curtailment of Service	72
	B. Transfer of Gas Quantities	74
	C. Reserved for Future Use	74
	D. Reserved for Future Use	74
	E. Reserved for Future Use	74
	F. Emergency Electric Generation	75
	G. Outdoor Gas Lighting	75
	H. Minimum Insulation Standards for the Provisions of Gas Service	76
	I. Dual Fuel Requirement	85
	J. Exceptions	86
11.	Liability	87
12.	Unusual Conditions and Increased Loads	87
13.	Charges for Special Services	88
14.	Gas Supply Charge (GSC)	90
	A. Applicability	90
	B. Monthly GSC Calculation	90
	C. Total Average Cost of Gas	90.1
	D. Pipeline Refund	90.7.1

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York

Cancelled by supplement No. 29 effective 11/24/2020 Suspended to 12/01/2020 by order in Case 19-G-0379. See Supplement No. 28. The supplement filing date was 10/22/2020 Suspended to 11/01/2020 by order in Case 19-G-0379. See Supplement No. 27. The supplement filing date was 08/20/2020 Suspended to 09/14/2020 by order in Case 19-G-0379. See Supplement No. 26. The supplement filing date was 06/25/2020 Suspended to 07/16/2020 by order in Case 19-G-0379. See Supplement No. 25. The supplement filing date was 03/24/2020 Suspended to 04/17/2020 by order in Case 19-G-0379. See Supplement No. 25. The supplement filing date was 03/24/2020 Suspended to 04/17/2020 by order in Case 19-G-0379. See Supplement No. 24. The supplement filing date was 09/26/2019