

PSC NO: 10 – Electricity
 Consolidated Edison Company of New York, Inc.
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 Issued in compliance with Order in Case 18-M-0679 dated 04/22/19

Leaf: 123
 Revision: 3
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GENERAL RULES

17. Special Services Performed by the Company at a Charge - Continued

17.1 Special Services at Stipulated Rates - Continued

- d. Except for meters served by Meter Data Service Providers, provide at a Customer's request separate reports, for four separate monthly billing periods to be designated by the Customer within the first 12 months of commencing billing under Rate II of SC 8, 9, or 12, or under SC13, showing the Customer's total demand based on fifteen minute intervals for each day of the billing period and the date, time, and the amount of the Customer's monthly maximum demand based on the two highest contiguous fifteen minute intervals during each such monthly billing period. Any similar report requested by such Customers other than the four reports specified above, or by other Customers with metering equipment capable of generating this information, shall be provided, if available, (1) in a paper report at a charge of \$15.00 per month of interval information, or (2) by computer disk at a charge of \$19.00 or by email at a charge of \$17.00 for 12 consecutive months or less of interval information; provided, however, that there will be no charge for interval information that the Customer can access via the Internet.
- e. Disconnecting or reconnecting service at the meter for a
 seasonal Customer served under SC 1 or 2 \$26.00
- f. Obtaining a reading from one or more Company- or Customer-owned
 meters on request, limited to one charge per account per visit. \$19.00

This includes requests by a Residential Customer upon discontinuance of service and performed in accordance with the provisions of Public Service Law §39.4 as follows:

- i. Upon receipt of either oral or written notification from a Residential Customer that the Customer will be discontinuing electric service, the Company shall notify the Customer of their right to an actual meter reading;
- ii. The Company shall attempt to read the meter within 48 hours of such request for termination on discontinuation of electric service to a Residential Customer, provided that if circumstances beyond the control of the Company make an actual reading of the meter extremely difficult, the Company shall not be required to provide an actual meter reading;
- iii. The Company shall not be required to provide a meter reading during a holiday or non-work day, but shall instead provide such meter reading on the next workday;
- iv. The Company shall assess only one special meter reading fee per customer for a Residential Customer with both gas and electric service from the Company at the same premises should the Customer request final meter readings for both electric and gas service;
- v. The Company will not charge a meter reading fee to a Residential Customer where the Company has the ability to read the Customer's meter without sending personnel to the Customer's premises.

Issued by: Robert Hoglund, Senior Vice President & Chief Financial Officer, New York, NY