

PSC NO: 12 GAS

LEAF: 427.14

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 4

INITIAL EFFECTIVE DATE: 06/01/19

SUPERSEDING REVISION: 3

STAMPS:

**SERVICE CLASSIFICATION NO. 20 (Continued)****M. OPERATIONS (continued)****1. Gas Delivery Nomination Procedures:**

The Gas Delivery Nomination Procedures for all transportation customers are described in the Company's Gas Transportation Operating Procedures Manual, Section IV and Section V, as filed with the Public Service Commission.

**2. Communications Protocols:**

The Communications Protocols for all transportation customers are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Effective October 2012, the Company will maintain a database of contact information for all of its interruptible customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and non-firm demand response customers will be asked to confirm their contact information. The Communications Protocols for all customers served under this service classification are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Customers will be required to provide affidavits confirming that they have alternative fuel supply contracts in place for the upcoming winter heating season as described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission.

Issued by: John Bruckner, President, Brooklyn, New York

Suspended to 09/29/2019 by order in Case 19-G-0309. See Supplement No. 93. The supplement filing date was 05/21/2019.  
Suspended to 03/29/2020 by order in Case 19-G-0309. See Supplement No. 96. The supplement filing date was 09/11/2019.  
Suspended to 06/01/2020 by order in Case 19-G-0309. See Supplement No. 101. The supplement filing date was 03/10/2020.  
Suspended to 08/1/2020 by order in Case 19-G-0309. See Supplement No. 102. The supplement filing date was 05/20/2020.  
Suspended to 11/01/2020 by order in Case 19-G-0309. See Supplement No. 104. The supplement filing date was 07/20/2020.  
Suspended to 1/1/2021 by order in Case 19-G-0309. See Supplement No. 106. The supplement filing date was 10/19/2020.