

PSC NO: 12 GAS
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
INITIAL EFFECTIVE DATE: 09/26/20

LEAF: 48
REVISION: 1
SUPERSEDING REVISION: 0

18. DISCONTINUANCE OF SERVICE (Cont'd)

E. Payment at Time of Termination – Non-Residential Customers Only (Cont'd)

1. If a nonresidential customer claims, at the time that termination made and produces a written business record of payment, or claims that there is a complaint pending before the Company or the Public Service Commission with regard to the charges demanded, the Company's field representative shall make a reasonable effort to verify this information with a Company office and shall not terminate service for non-payment of any verified disputed amount.
2. If a nonresidential customer offers payment of the full amount that forms the basis for a scheduled termination at the time of termination, the Company shall accept such payment and not terminate service.
3. If a nonresidential customer signs a deferred payment agreement for the full amount due at the time of scheduled termination and offers payment of the required down payment at the time of termination, the Company shall accept such down payment and not customer an extension of time to go to the Company's business office to sign a deferred payment agreement, and the customer the Company shall accept the down payment and not terminate service provided, however, that the Company may terminate service without further notice if the customer fails to sign the agreement within the specified time.
4. If a nonresidential customer has, within the last 24 months paid for service with a check that was dishonored, the Company has the right to accept only cash, certified check or money order as payment.
5. Whenever payment is made at the time of termination, the Company's field representative will provide a customer with a receipt showing the date, the account number, the amount received, the form of payment and the name or identification number of the Company representative.
6. Upon each instance, after a final termination notice for non-payment has been issued, that a nonresidential customer has failed to pay the amount due within the allotted time specified in the notice and a field representative is required to visit the customer's premise to collect payment or disconnect service, a collection fee of \$50.00 shall be assessed.