

PSC NO: 12 GAS
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
INITIAL EFFECTIVE DATE: 09/26/20

LEAF: 121
REVISION: 11
SUPERSEDING REVISION: 7

41. RETAIL ACCESS PROGRAM (Cont'd)

L. CUSTOMER BILLING OPTIONS

Customers who are participating in the Company's Retail Access program may choose to receive separate bills from Central Hudson and their Retail Supplier or may choose to receive a single-bill which contains the charges from both Central Hudson and their Retail Supplier. The Company's billing options will be in accordance with the consolidated billing and payment processing practices under the Utility Rate Ready format as specified in the Commission's Order in Case 99-M-0631, Appendix A, issued and effective May 18, 2001, and as may be modified from time to time by the Commission, and as described in the Company's Consolidated Bill - Billing Services Agreement. A copy of the Billing Services Agreement may be obtained by contacting Central Hudson's Customer Services or Central Hudson's Director of Retail Choice Programs. Anyone with Internet access may obtain a copy from www.CentralHudson.com

Central Hudson will charge Retail Suppliers \$.74 per bill to provide consolidated billing services. If there is one Retail Supplier for electric service and another Retail Supplier for gas service the Company will charge each Retail Supplier one-half of the applicable charge for consolidated billing services. Customers choosing to receive a consolidated bill will receive a \$.74 billing services credit from Central Hudson.