

PSC NO: 15 ELECTRICITY

LEAF: 79

COMPANY: CENTRAL HUDSON GAS &amp; ELECTRIC CORPORATION

REVISION: 1

INITIAL EFFECTIVE DATE: 09/26/20

SUPERSEDING REVISION: 0

18. DISCONTINUANCE OF SERVICE (Cont'd)E. Payment at Time of Termination – Non-Residential Customers Only (Cont'd)

4. If a non-residential customer has, within the last 24 months paid for service with a check that was dishonored, the Company has the right to accept only cash, certified check or money order as payment.
5. Whenever payment is made at the time of termination, the Company's field representative will provide a customer with a receipt showing the date, the account number, the amount received, the form of payment and the name or identification number of the Company representative.
6. Upon each instance, after a final termination notice for non-payment has been issued, that a non-residential customer has failed to pay the amount due within the allotted time specified in the notice and a field representative is required to visit the customer's premise to collect payment or disconnect service, a collection fee of \$50.00 shall be assessed.

F. Rapid Posting of Payments in Response to Notices of Discontinuance

The Company shall take reasonable steps to establish procedures to insure that any payments made in response to notices to discontinuance, when the customer brings the fact that such a notice has been issued to the attention of the Company or its authorized collection agents, are either:

1. posted to the customer's account on the day payment is received; or
2. processed in some manner so that discontinuance will not occur.

G. Days and Times When Discontinuance of Service is Not Permitted

1. The Company shall not discontinue service to any person for non-payment of bills or for failure to post a required deposit on a Saturday, Sunday, public holiday, or day on which the main business of the Company is not open for business. For purposes of this section, the term "public holiday" refers to those holidays enumerated in the General Construction Law.
2. The Company shall not discontinue service to any residential customer for nonpayment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the Company or the Public Service Commission is closed for business, or the day immediately preceding a public holiday. The Company will not terminate service to any residential customer during a two-week period encompassing Christmas and New Year's Day for non-payment of bills or for failure to post a required deposit. For purposes of this section, the term "public holiday" refers to those holidays enumerated in the General Construction Law. Residential disconnection shall be made only between the hours of 8:00 AM and 4:00 PM.