

PSC No: 16 - Gas  
Rochester Gas and Electric Corporation  
Effective Date: December 1, 2020  
Issued in compliance with Order in Case 19-G-0381, dated November 19, 2020

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Revision: 0  
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**SERVICE CLASSIFICATION NO. 15**  
**INTERRUPTIBLE SALES SERVICE (Cont'd)**

**SPECIAL PROVISIONS - ALL CUSTOMERS: (Cont'd)**

- E. The Customer shall provide the Company with an affidavit certifying the grade and sulphur content of fuel oil that can be utilized in the facilities served under this Service Classification or a description of the alternate fuel used.
- F. Customers taking service under this Service Classification must enter into an individual Service Agreement with the Company.
- G. The Company shall communicate daily with each interruptible customer facility location via email, text messages, fax or phone call. See the Company's GTOP Manual for specific details. Additionally, the Company shall communicate with each interruptible customer facility location at the end of every interruption to remind customers to replenish alternate fuel inventories as needed to maintain minimum levels.
- H. Non-Compliance Charge: A penalty assessed to an Interruptible customer when the Company is aware that the customer is currently incapable of interrupting and switching to their alternate fuel, and an interruption has not been called.

The Non-Compliance Charge shall be:

- (a) 130% of the applicable Interruptible Gas Supply price as determined in PRICE: (Per Month) for interruptible sales customers, or
- (b) 130% of the applicable Interruptible transportation rate for interruptible transportation customers.

A Two-Violation Interruptible customer shall also be subject to a Non-Compliance Charge for all gas consumed from the time of the second violation until the end of the current winter period.

If the Company calls for an interruption and the Customer fails to interrupt as required, the Company will impose the Unauthorized Use Charge set forth in Special Provision A., in lieu of the Non-Compliance Charge, for unauthorized gas usage during the interruption period. Following the interruption, the Company may resume imposing the Non-Compliance Charge through the end of the current winter period.

- I. Failure to interrupt the use of gas during an interruption will be counted as a violation under the Two-Violation Rule.
  - 1. Two-Violation Rule: For each Winter Period, an Interruptible customer will incur a violation if the customer fails to fully interrupt its use of gas at any time during an interruption, including any planned interruptions (except for any permitted use of gas for ignition purposes).
    - a. If a customer's second failure to interrupt occurs within 48 hours of an initial violation, the second failure will not be considered a second violation. If a failure to interrupt is due to failure of Company-owned equipment that is not attributable to the customer, the failure to interrupt will not be considered a violation.