

PSC NO: 214 ELECTRICITY
 NIAGARA MOHAWK POWER CORPORATION
 INITIAL EFFECTIVE DATE: SEPTEMBER 1, 2020
 STAMPS:

LEAF: 9.7
 REVISION: 4
 SUPERSEDING REVISION: 3

GENERAL INFORMATION

V. TERMS AND CONDITIONS APPLICABLE TO SPECIFIC SERVICE CLASSIFICATIONS

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| D. | <u>Other Charges and Credits</u> | SC-3 |
| E. | <u>Other Charges and Credits</u> | SC-6 |
| F. | <u>Other Charges and Credits</u> | SC-1, 2 |

The charges and credits associated hereunder are identified as adjustments on the service bill. These charges and credits represent occasional occurrences of services requested by the customer.

1. Outage Credit Allowance SC-1, 2, 3, 6
 Company will use reasonable diligence to provide a continuous, regular and uninterrupted electrical distribution service supply, and in the event of interruption, Company shall make a reasonable effort to restore distribution service promptly. The Company may provide an Outage Credit Allowance for facilities specifically described in the respective service classifications which are malfunctioning. The facility malfunction (outage) cannot result from causes originating from customer's equipment, distribution system failure, system maintenance work by the Company or its agents, an act of God or force majeure. The customer must provide proper notification of the facility (outage) including definitive location information and problem type to the Company. The outage credit allowance to the customer is agreed upon as liquidated damages and customer shall have no claim against Company for further damages arising out of, or connected with, such outages.

2. Lighting Service Charge SC-2, 6
 Lighting Service Charge is applicable for each occurrence of Company service provided in response to customer requests which are unrelated to the standard operation, maintenance and performance of facilities owned by the Company. These additional services include, but shall not be limited to customer requested connection, reconnection and disconnection occurrences for each application of "Discontinuance" service (as described herein), convenience outlet service, in association with terms and conditions of separate attachment agreements, preventative or proactive operation or maintenance activities to address vandalism or lighting control, supply service work associated with customer owned equipment, and/or other such actions which, unless requested by the customer would otherwise have not been warranted, per location. A charge will not be assessed if, in the sole discretion of the Company, the conditions which created the need for the customer request were determined to be the result of Company facilities or systems. The Lighting Service Charge will be assessed on a regular billing schedule unless otherwise specified.

2. Customer Lighting Service Charges SC-3
 The respective Customer Lighting Service Charges are applicable for each occurrence of Company provided services related to customer owned lighting Equipment, systems and/or electric service in response to requests by the customer, customer's authorized agent, legislative or regulatory mandates or established emergency notification protocols and are the responsibility of the customer. The general services provided include but are not limited to; Equipment inspections and locating, electrical quality and connectivity testing, and connections, disconnections and reconnections. Occurrences necessitating special permitting and/or equipment, work-zone protection, environmental treatment or similar unique requirements will be performed at the customer's expense. A Customer Lighting Service Charge will not be assessed if, in the sole discretion of the Company, the conditions which created the need for the customer request or emergency response is determined to be the result of Company facilities or systems. The Customer Lighting Service Charges will be assessed on a regular billing schedule unless otherwise specified.