

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: August 1, 2020

Leaf No. 13
Revision: 0
Superseding Revision:

B. Non-Residential Service

1. No person shall use water for non-residential service without first making an application for service. A non-residential service application must be made in writing if requested by the Company. The Company shall provide or deny service to any Applicant as soon as reasonably possible.

2. As a prerequisite to providing service, the Company may require the Applicant to:

(a) Provide appropriate documentation to verify the information provided on the written application, including establishment of responsibility for the service as owner or occupant, the correct service classification, and the person who controls access to the meter;

(b) Comply with the Company's tariff, local and state Health Department requirements, and any applicable state, city, or local laws, ordinances or regulations.

(c) Fulfill any applicable requirements of 16 NYCRR 501 and 502 relating to extension of mains and service pipes; and

(d) Make full payment for all amounts due and payable that are not the subject of a pending billing dispute. This includes:

(i) Service provided and billed to prior accounts and current accounts in the Applicant's name or other accounts for which the Applicant is legally responsible; or

(ii) Other tariff fees, charges or penalties; or

(iii) Any reasonably chargeable material or installation costs relating to temporary or permanent main extensions or service lines as authorized under 16 NYCRR 502 or 503 and required by the Company's Tariff, provided the costs are itemized and given to the Applicant in writing; or

(iv) Any special service charges as applicable under the Company's Tariff, provided the charges are itemized and given to the Applicant in writing; or

(v) A security deposit, if requested by the Company in accordance with Paragraph 2.3.

3. Any change in the identity of the contracting customer at a premise will require a new application and the company may, after reasonable notice, discontinue the water service until such new application has been made and accepted.