

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: August 1, 2020

Leaf No. 22
Revision: 0
Superseding Revision:

4.3 Reading of Meters

Meters will be read on a regularly scheduled basis either automatically by Radio Frequency or by Company employees. The meters will be inspected periodically by Company employees. If an actual reading cannot be obtained, the Company will leave at the premises a service card to contact the company.

4.4 Testing of Meters

A. The Company will test its meters periodically in accordance with the current rules of the Public Service Commission. In case of a disputed account involving the accuracy of a meter the Company will test the meter, upon the request of the Customer. Such meter will be tested free of charge by the Company provided the meter has not been tested with the twelve months previous to such request. For additional tests made within a twelve month period a fee is required, as specified in Miscellaneous Service Fees.

B. If the Customer or his authorized representative witnesses the removal of the meter and its test, the above fees will be waived. In the event that the meter is found to have an error in registration in excess of 2%, at any flow within the normal test flow limits to the prejudice of the consumer, the test fee will be waived. The bill will be adjusted for over registration of the meter in accordance with the current rules of the Public Service Commission.

4.5 Replacement of Defective Meters

A. In all cases where a meter is deemed by the Company to be defective or tampered due to significant reduction in usage, it will be replaced immediately upon customer provided access.

4.6 Pressure Reducing Valves And Hydro-Pneumatic Systems

A. If a water pressure reducing valve, in the Customer or Applicant's opinion, is necessary or desired by the Customer or Applicant to safeguard the plumbing, it should be purchased by the Customer or Applicant and installed and maintained between the inlet stop valve and the meter. When street pressures are in excess of 100 p.s.i., the Customer or Applicant shall provide and maintain a pressure reducing valve at his expense. Where a water pressure reducing valve is used, it is advisable also to install a suitable pressure relief valve. Where a local building code adopts a more stringent standard, the Customer will comply with that standard.

B. Where an Applicant is seeking service at a gradient which could not otherwise be adequately serviced by existing plant, the Company will require the Applicant to bear the additional cost of providing such extraordinary service, or in the alternative, require the applicant to install and maintain the necessary special equipment at the Applicant's expense. Installation of a hydro-pneumatic system is subject to approval of the Health Department.