

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: August 1, 2020

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Revision: 0
Superseding Revision:

13.2 Two-Family Houses

If the Company knows that service is provided to a two-family dwelling, service will not be terminated unless the requirements of 16 NYCRR S.14.8 are complied with, provided, however, that where the Company knows that service is billed separately for each unit, this section shall not apply. The Company will keep a record of two-family dwellings.

13.3 Not Applicable to Certain Discontinuances

The provisions of this Paragraph 13 shall not apply to an Emergency Discontinuance pursuant to Paragraph 10.3 of this Tariff or to Discontinuance for improper cross connection control pursuant to Paragraph 8.6 of this Tariff.

14. DISCONTINUANCE OF SERVICE – NON-RESIDENTIAL CUSTOMERS:

14.1 Reasons for Termination

Service may be discontinued for any one of the following reasons:

A. Use of water other than as represented in application or through branch connections on the street side of the meter or place reserved therefor.

B. Willful waste or use of water through improper and imperfect pipes, or by another means. Whenever leakage occurs on pipes and facilities owned by the Customer, the Customer shall make necessary repairs without delay. If the Customer fails to make said repairs within a reasonable time, the Company reserves the right to discontinue the supply until such time as the leak is repaired and all costs incurred by the Company are paid.

C. Disconnecting or tampering with any service pipe, seal, meter or any other appliance owned by the Company.

D. Non-payment of bills for water or services rendered by the Company in accordance with this schedule. All bills are due and payable net cash when rendered. In case any water bill or charges provided for in and by these rules shall not be paid within fifteen days following the rendering of the bill, the Company or its agents may, after complying with the requirements of law, discontinue water service to the Customer and service will not reestablished until the water charges are fully paid, together with the charge for restoration of service as elsewhere provided herein, and the Customer pays a deposit equal to twice the normal estimated bill, if applicable.

E. Cross-connecting pipes carrying water supplied by the Company with any other source of supply, process, equipment, or chemicals, or with any apparatus which may endanger the quality of the Company's water supply, or where any water outlet is maintained improperly, or not protected against back-flow or back-siphonage.