

PSC NO: 10 – Electricity  
Consolidated Edison Company of New York, Inc.  
Initial Effective Date: 02/01/2020  
Issued in compliance with Order in Case 19-E-0065 dated 01/16/2020

Leaf: 13  
Revision: 1  
Superseding 0  
Revision:

## GENERAL RULES

### 2. Definitions and Abbreviations of Terms Used in this Rate Schedule - Continued

- **“Backbill”** is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the Customer during a period before the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or Customer readings (commonly called a catch-up bill), which exceeds by 50 percent or more the bill that would have been rendered under the Company's standard estimation program, is presumed to be a backbill.
- **“Business Day”** is any Monday through Friday when the Company's main business office is open.
- **“Company”** means Consolidated Edison Company of New York, Inc.
- **“Company deficiency”** means any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the Public Service Commission, the Company's tariff, or the Company's written business procedures.
- **“Consolidated Bill”** refers to a bill issued to a Retail Access Customer that combines the Company's charges and an ESCO's commodity charges. If the Company and an ESCO agree to the arrangement, consolidated bills may be issued by either the Company or the ESCO.
- **“Customer”** includes both a present consumer of and an applicant for the Company's service. The term “Customer” does not include an ESCO. As provided in 16 NYCRR Parts 11 and 13, “Customer” refers to a single account. Unless otherwise specified, the term “Customer” refers to both Full Service Customers and Retail Access Customers.