

PSC NO: 9 GAS

LEAF: 397.1

COMPANY: CONSOLIDATED EDISON COMPANY OF NEW YORK, INC.

REVISION: 6

INITIAL EFFECTIVE DATE: 02/01/2020

SUPERSEDING REVISION: 5

Issued in compliance with Order in Case 19-G-0066 dated January 16, 2020

SERVICE CLASSIFICATION NO. 20 – Continued**TRANSPORTATION RECEIPT SERVICE (TRS) - Continued****Miscellaneous Provisions - Continued****(M) On-site Meter Reading Fee:**

An on-site meter reading is an actual reading at an SC 9 Customer's premises on the regularly scheduled meter reading date in the event that the customer's phone line used for remote communications is not operational. Where an on-site meter reading is required, the charge will be \$19.00. The fee will not be assessed on SC 9 customers whose phone lines are maintained by the Company or SC 9 Customers with AMI metering equipment.

(N) Special Meter Reading Fee:

A special meter reading is a meter reading at the Customer's premises performed on a date that is different from the customer's regularly scheduled meter reading date. Special meter readings must be scheduled two business days before the special meter reading date.

Where a special meter reading is requested by the Customer or the Customer's Marketer, the charge will be \$19.00 per Customer account per visit.

The Company will complete a meter reading requested by a Residential Customer upon discontinuance of utility service in accordance with the provisions of Public Service Law §39.4, and such customer will be charged the \$19.00 fee, subject to the following:

- (1) Upon receipt of either oral or written notification from the Residential Customer that the Customer will be discontinuing gas service, the Company shall notify such customer of their right to an actual meter reading;
- (2) The Company shall attempt to read the meter within 48 hours of such request for termination on discontinuation of gas service to a Residential Customer, provided that if circumstances beyond the control of the Company make an actual reading of the meter extremely difficult, the Company shall not be required to provide an actual meter reading;
- (3) The Company shall not be required to provide a meter reading during a holiday or non-work day, but shall instead provide such meter reading on the next workday;
- (4) The Company shall only charge a Customer one special meter reading fee for reading both meters should the Customer request final meter readings for both electric and gas service; and
- (5) The Company will not charge a meter reading fee to a Residential Customer where the Company has the ability to read the customer's meter without sending personnel to the Customer's premises.

(Service Classification No. 20 - Continued on Leaf No. 397.2)

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