PSC NO: 10 – Electricity Consolidated Edison Company of New York, Inc. Initial Effective Date: 02/01/2020 Issued in compliance with Order in Case 19-E-0065 dated 01/16/2020

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GENERAL RULES

14. Termination and Reconnection of Service - Continued

14.1 Termination of Service - Continued

14.1.3 Termination Without Normal Notice

The Company shall, to the extent reasonably feasible under the circumstances, provide advance notice to non-residential Customers whose service will be interrupted for any of the reasons shown below. Notwithstanding any other provision of this tariff, the Company may withhold, suspend, curtail or disconnect service to a building, unit or piece of equipment, at any time, only when:

- a. an emergency may threaten the health or safety of a person, the surrounding area, or the Company's generation, transmission or distribution systems;
- b. there is a need to make permanent or temporary repairs, changes or improvements in any part of the system;
- c. there is a governmental order or directive requiring the Company to do so; or
- d. the Company finds service being supplied through tampered equipment, provided that the Company has complied with the Public Service Commission's rules for the termination of service under these circumstances.
- 14.1.4 Further Information Relating to Termination of Service

The Company's procedures for termination of service are subject to the rules of the Public Service Commission for termination of service in Title 16 of the NYCRR. Among other matters these rules deal with the time and form of notice, physical termination of service, multiple and two-family dwelling, persons receiving welfare assistance and special procedures for medical emergencies, the elderly, blind or disabled and during cold weather.