

PSC NO. 4 GAS

ORANGE AND ROCKLAND UTILITIES, INC.	LEAF:	62
INITIAL EFFECTIVE DATE: July 1, 2020	REVISION:	4
	SUPERSEDING REVISION:	3

GENERAL INFORMATION

10. CHARGES FOR SPECIAL SERVICE

10.1 SERVICES FOR WHICH NO CHARGES ARE MADE

- (A) Limited engineering services such as studies in connection with additional or improved use of service.
- (B) High bill complaint investigations.
- (C) Inspection of appliance burners, and adjustment thereof where necessary, at the time of initial installation or unlocking of the meter.
- (D) Investigation of gas leaks.
- (E) Resuscitation.

10.2 CHARGE FOR BILL HISTORY INFORMATION

- (A) A Seller that is authorized by a customer to receive usage and billing information may request and will be provided a statement of the account's usage and billing information as provided in the UBP, which states the period to be covered by the statement that will be provided without charge.

A Seller which affirms electronically or in writing that it has received written authorization from a customer to receive credit information may request and will be provided such information in accordance with the UBP, which states the period to be covered by the statement that will be provided without charge.

The Company will not disclose customer information to a Seller if the customer has given advance notification to the Company in writing that such information should not be disclosed.

The Company will charge \$15.00 per account per year of information when usage and billing information and/or credit information is requested beyond that provided at no charge.

- (B) Upon written request from a prospective tenant, the Company will provide, at no cost, the total gas charges incurred at the prospective residential rental premises for the life of the premises, or the preceding two-year period, whichever is shorter. The Company will provide such information to the prospective landlord, or other authorized person, within ten days of receipt of the written request.

Issued By: Robert Sanchez, President, Pearl River, New York
(Name of Officer, Title, Address)