

PSC NO. 1 GAS

Leaf: 108

Liberty Utilities (St. Lawrence Gas) Corp.

Revision: 1

Initial Effective Date: 10/01/2021

Superseding Revision:0

Issued in Compliance with Commission Order in Case 20-M-0029, dated December 23, 2020

GENERAL INFORMATION

2. General Rules, Regulations, Terms and Conditions: (Cont'd)

III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

Z.1 Notice Requirements - Non-residential Customers: (Cont'd)

2. Periodic Notices: (Cont'd)

- c. A notice advising a customer whether the company records show that the customer, or some other party, has control over access to the meter, that the customer has an obligation to tell the company who controls access, and that, if the company records that show the customer has access are not corrected, the customer may be subject to future notices and penalties due to the company's failure to obtain access, shall be provided to every customer at the time a second consecutive estimated bill is rendered.

Z.2 Billing Information for Residential Rental Premises

1. Liberty Utilities (St. Lawrence Gas) Corp. shall make available to any landlord or lessor of residential rental premises, within ten days of receipt of a written request from any prospective tenant or lessee, prior to the commencement of tenancy or execution of a lease, information consisting of the charges incurred at such premises for gas service for the life of the dwelling unit or the preceding two-year period, whichever is shorter. Such information shall be identified solely by the address of the dwelling unit, and no other information identifying the owner, lessee, or other occupant of the dwelling unit shall be utilized for, or made available in connection with, the furnishing of billing information pursuant to this section. Such information shall be furnished to both the landlord or lessor and to the prospective tenant or lessee without the imposition of any charge or fee therefor by any party to any party. This information shall be furnished in compliance with Public Service Law (PSL) §66-p.