

PSC NO. 1 GAS

Liberty Utilities (St. Lawrence Gas) Corp.

Initial Effective Date: 05/01/2021

Issued in Compliance with Commission Order in Cases 15-G-0382 and 13-G-0076, dated July 15, 2016

Leaf: 77

Revision: 0

Superseding Revision:

## GENERAL INFORMATION

## 2. General Rules, Regulations, Terms and Conditions: (Cont'd)

## III. Metering, Billing, Discontinuance of Service and Complaints: (Cont'd)

## P. Reconnection Charge:

The charge for reconnecting service after disconnection for nonpayment will be \$64 during normal working hours (8:00 a.m. to 4:00 p.m., Monday through Friday, excluding holidays) and \$96 during other than normal working hours. For customers in the SC-1 Low Income Program, including the Low Income Program Enhanced, 50% of the Reconnection Charge will be waived.

## Q. Contents of Bills - Non-residential Customers:

Customer bills shall state the charges for service(s) performed, materials furnished or other charges made by the company and will be itemized on the applicable bill form unless by reason of size limitation itemization is not possible. In those cases, totals will be utilized and a separate listing of charges making up such totals will be sent with this bill. Bills shall contain information required under 16 NYCRR 13.11.

## R. Discontinuance of Service - Residential:

## 1. Notice of Discontinuance - Time:

The company may discontinue the supply of gas for nonpayment of bills rendered for service or for failure to post a lawfully required deposit at least 15 days after written notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.