

P.S.C. No. 1 – Water
SUEZ WATER OWEGO-NICHOLS INC.
Initial Effective Date: **September 25, 2017**

Leaf No. 4
Revision: **1**
Superseding Revision: **0**

GENERAL INFORMATION

1. TERRITORY TO WHICH SCHEDULE APPLIES:

Village of Owego and Parts of the Town of Owego, the Village of Nichols and Parts of the Town of Nichols, and parts of the Town of Tioga Center, Tioga County, New York.

2. DEFINITIONS:

- A. An "actual reading" is one obtained by a utility employee from the meter or from a device which receives a reading transmitted from the meter itself.
- B. An "Applicant" is a person who has made a request or has had a request made by a third party on his or her behalf, for water service for his or her own residential use.
- C. "Arrears" are charges for which payment has not been made more than 20 calendar days after payment was due. A payment is considered to be made on the date when it is received by the utility or one of its authorized agents. Payment is due whenever specified by a utility on its bill, as long as the date is not before the bill is hand-delivered to the Customer, or less than three calendar days after the bill is mailed.
- D. A "backbill" is any bill or any portion of a bill, other than a levelized bill, which represents charges for service that was actually delivered to the Customer's premises during a period before the current billing cycle, which was not previously billed.
- E. A "blind person" is a person who has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye with a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees, shall be considered as having a central visual acuity of 20/200 or less.
- F. A "business day" is any Monday through Friday when a utility's business offices are open.
- G. A "cold weather period" is that period of time beginning November 1st of each year and ending April 15th of the following year.
- H. "The Commission" is the New York State Public Service Commission.
- I. The "Company" or "Corporation" is SUEZ Water Owego-Nichols Inc. acting through its Officers, Manager or other duly authorized employees or agents.
- J. "The Consumer Services Division" is the Consumer Services Division of the New York State Department of Public Service.
- K. A "Customer" is the party supplied with water service, subject to application to the Company.

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