

PSC NO: 12 GAS
 COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
 INITIAL EFFECTIVE DATE: 12/01/17
 Issued in Compliance with Order in C. 15-M-0180 dated October 19, 2017

LEAF: 3
 REVISION: 12
 SUPERSEDING REVISION: 10

TABLE OF CONTENTS

<u>General Information</u>	<u>Leaf No.</u>
36. Reserved for Future Use	100
37. Levelized Payment Billing	103
38. Service Guarantee	105
39. Form of Service Agreement Applicable to Upstream Capacity Assignment	107
40. Form of Transportation Service Agreement (Service Classification No. 11)	108
41. Retail Access Program	110
42. Other Charges and Adjustments	126
43. Balancing Service Charge	130
44. New York State Energy Research and Development Authority Loan Installment Program	132
45. Excelsior Jobs Program	135

Addenda

UBP - Uniform Business Practices

Definitions	Section 1
Eligibility Requirements	Section 2
Creditworthiness	Section 3
Customer Information	Section 4
Changes in Service Providers	Section 5
Customer Inquiries	Section 6
Distribution Utility Invoices	Section 7
Disputes Involving Distribution Utilities, ESCOs or Direct Customers	Section 8
Billing and Payment Processing	Section 9
Marketing Standards	Section 10

UBP-DERS - Uniform Business Practices for Distributed Energy Resource Suppliers

Definitions	Section 1
Generally Applicable Provisions for DER Suppliers	Section 2
Sales Agreements (Generally Applicable)	Section 2A
General Marketing Standards (Generally Applicable)	Section 2B
Customer Data (Generally Applicable)	Section 2C
Responsibility For contractors and Other Third Party Agents (Generally Applicable)	Section 2D
Customer Inquiries and Complaints (Generally Applicable)	Section 2E
Consequences for Violations (Generally Applicable)	Section 2F
Oversight Requirements (Generally Applicable)	Section 2G
Provisions Specific to CDG and On-Site Mass Market DG Providers	Section 3
Registration Requirements (CDG and On-Site Mass Market DG Providers)	Section 3A
Enhanced Marketing and Advertising Standards (CDG and On-Site MM DG Providers)	Section 3B
Minimum Standards for Sales Agreements (CDG and On-Site Mass Market DG Providers)	Section 3C
Standard Customer Disclosure Statements (CDG and On-Site Mass Market DG Providers)	Section 3D
Customer Inquiries and Complaints (CDG and On-Site Mass Market DG Providers)	Section 3E
Reporting Requirements (CDG and On-Site Mass Market DG Providers)	Section 3F

Issued by: Anthony S. Campagiorni, Vice President, Poughkeepsie, New York