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PSC No. 5 - WATER

COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.

INITIAL EFFECTIVE DATE: JUNE 1, 2017

LEAF NO.: 42

REVISION: 1

SUPERSEDING REVISION:

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259 VII. INSTALLATION OF SERVICES (CONTINUED)

- 2.2. where the meter has not been kept open for inspection, reading, maintenance, removing and
- 2.3. on any replacement of any existing service over sixty (60) feet in length.
- 2.4. Should the customer fail to install a meter pit within 60 days of being notified by the Company to do so, the Company will issue a notice to the customer following the No Access procedures set forth on Leaf 20, Subsection F. This notice will include the Company's direction to the customer to install the meter pit within thirty (30) days of receipt of the notice. If the customer has not installed the meter pit within thirty (30) days after the issuance of the third notice issued in accordance with this Section and with Leaf 20 Subsection F, the Company will undertake to install the meter pit and bill the customer for the cost of the installation. The installation cost will not exceed \$1,360.00. Once either the customer or the Company has installed the meter pit, the accrual of No Access Fees will be terminated.
- 3. The installation and maintenance of meter pits are the responsibility of customers, including all residential and all non-residential customers.
- 4. Stops or ball valves of standard make are required immediately before and after each meter. These materials shall be NSF approved. The customer (whether residential or non-residential) is responsible for the installation and maintenance of the stops or ball valves.
- 5. Lead must not be used to make connections between the Company stop and the meter.
- 6. Meter Installations, Removals and Seals
 - 6.1. The Company will install and remove meters from the customer's premises without cost to the customer except in cases where service is discontinued for nonpayment of bills.
 - 6.2. The meter and couplings will be sealed by the Company and the seals must remain intact. Prosecution will follow if the seals are tampered with or broken.
 - 6.3. When a meter is installed, water will be turned on to the stop or valve on the inlet side of the meter and a tag attached to the stop or valve with information concerning instructions to continue water supply to the premises.
 - 6.4. Upon placing or replacing a meter in service, unless the register is set at zero, the Company will securely attach a tag stamped with figures indicating the date and the meter dial reading at time of setting.
 - 6.5. When removing a meter, the consumer will be given the reading and will be given the opportunity to read the meter if so desired. The Company shall afford the customer an opportunity to verify the final reading of any water meter removed from the premises.

I. Building Taps

- 1. No person except authorized agents of the Company will be allowed to tap the mains or insert corporation stops therein or operate any Company-owned valves.
- 2. A Company stop and service pipe are required for each building facing a street.

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