

PSC No. 5 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: JUNE 1, 2017****LEAF NO.: 6****REVISION: 1****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

II. DEFINITION OF TERMS

The following words and terms, when used in this tariff, have the following meanings:

1. Access Controller - A party known to a utility to be in control of access to the metering equipment at a customer's premises and to have an active account of its own with the utility.
2. Actual Reading - A reading obtained by a utility employee from the meter or from a device which receives a reading transmitted from the meter itself.
3. Applicant - A person who has made a request or has had a request made by a third party on his or her own behalf, for water service for his or her own residential use.
4. Arrears - Charges for which payment has not been made more than twenty (20) calendar days after payment was due. A payment is considered to be made on the date when it is received by the utility or one of its authorized agents. Payment is due whenever specified by a utility on its bill, as long as the date is not before the bill is hand-delivered to the customer, or less than three calendar days after the bill is mailed.
5. Backbill - Any bill or any portion of a bill, other than a levelized bill, which represents charges for service that was actually delivered to the customer's premises during a period before the current billing cycle, which was not previously billed.
6. Blind Person - A person who has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye with a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees, shall be considered as having a central visual acuity of 20/200 or less.
7. Business Day - Any Monday through Friday when a utility's business offices are open, except for public holidays (defined herein).
8. Cold Weather Period - That period of time beginning November 1st of each year and ending April 15th of the following year.
9. The Commission - The New York State Public Service Commission.
10. The Company - New York American Water Company, Inc.
11. The Consumer Services Division - The Office of Consumer Services of the New York State Department of Public Service.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023