

PSC NO: 9 GAS	SECTION: 0	LEAF: 15
NATIONAL FUEL GAS DISTRIBUTION CORPORATION	REVISION: 1	
INITIAL EFFECTIVE DATE: 05/01/2017	SUPERSEDING REVISION: 0	
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17		

GENERAL INFORMATION (Cont'd)

II.2.C. – Cont'd

The Company may require, as a condition of receiving service, a consumer deposit from new seasonal or short-term residential customers and from residential customers if such customers are delinquent in payment of their utility bills. A current residential customer is delinquent for the purpose of a deposit assessment if such customer:

- a. accumulates two consecutive months of arrears without making reasonable payment, defined as one-half of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bimonthly bill within 50 days after the bill is due; provided that the Company requests such deposit within two months of such failure to pay; or
- b. had utility service disconnected for nonpayment during the preceding six months.

Such residential customers shall be provided a written notice, at least 20 days before the deposit is assessed, stating that the failure to make timely payment will permit the Company to require a deposit. If a deposit from a current residential customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears is required, the Company shall permit such customer to pay the deposit in installments over a period not to exceed 12 months.

Deposits from new or current residential customers may not exceed two times the estimated average monthly bill for a calendar year except in the case of gas space heating customers, where deposits may not exceed two times the estimated average monthly bill for the heating season. The deposit shall secure payment for services actually rendered, or for the rental of fixtures, instruments and facilities actually supplied.

The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a security deposit, nor shall it require or hold a deposit from any new or current residential customer it knows is 62 years of age or older unless such customer has had service disconnected by the Company for non-payment of bills within the preceding six months.

The Company shall not deny service for failure to provide a deposit to any new residential applicant who has initiated a complaint on the deposit requested by Company and shall continue to supply service during the pendency of such complaint, provided that such applicant keeps current on bills for service rendered and pays a reasonable amount as a deposit if the complaint challenges only the amount requested.

(2) Interest Paid on Residential Deposits

The Company shall allow to each residential depositor simple interest at a rate per annum prescribed by the Public Service Commission on the amount deposited. Interest to residential customers shall be paid upon the return of the deposit, or where the deposit has been held for a period of one year, the interest shall be credited to the customer after the end of such period.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)