

PSC NO: 9 GAS	SECTION: 0	LEAF: 14
NATIONAL FUEL GAS DISTRIBUTION CORPORATION	REVISION: 1	
INITIAL EFFECTIVE DATE: 05/01/2017	SUPERSEDING REVISION: 0	
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17		

GENERAL INFORMATION (Cont'd)

II.2.A. – Cont'd

days after payment is made or ten days after receipt of the original application, whichever is later. These periods are inapplicable when prevented by work stoppages, matters of public safety, or physical impediments. The Company shall resume operations as soon as feasible following cessation of said events.

The Company may utilize the information provided in the application for the purpose of determining the non-residential applicant's Service Classification. The application conspicuously notes that it may be used for this purpose. The Company may also request certain documents to substantiate the information provided in the application, and such other information which is not inconsistent with the Commission's regulations.

- (3) New service requests submitted by Marketers shall conform to the requirements under the Uniform Business Practices.

B. Former Indebtedness Paid

The Company will not be obligated to provide service to an applicant who owes the Company money for residential service provided to a prior account in his or her name unless:

- (1) the applicant makes full payment for residential service provided to any such prior account in his or her name; or
- (2) the applicant agrees to make payments under a deferred payment agreement of any amounts due for service to a prior account in his or her name; or
- (3) the applicant has pending a billing dispute with respect to any amounts due for service to a prior account in his or her name and has paid any amounts required to be paid; or
- (4) the applicant is a recipient of, or an applicant for, public assistance, supplemental security income benefits or additional state payments pursuant to the Social Services Law, and the Company receives from an official of the social services district in which the applicant resides, or is notified by such an official that it is entitled to receive payment for services due to a prior account in the applicant's name together with a guarantee of future payments to the extent authorized by the Social Services Law; or
- (5) the Commission or its authorized designee directs the provision of service.

If a former non-residential customer who is indebted to the Company attempts by some agency, relationship, or otherwise to obtain service, the Company reserves the right to refuse service until payment is made by such customer of all money due the Company.

C. Deposits

- (1) Residential Deposits

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)