GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.16 LOW-INCOME PROGRAM (Cont'd.)

A customer can receive two add-on benefits if both these conditions apply to their household.

The monthly bill credit, excluding applicable taxes, for each Tier is as follows:

Income Level	Gas Heating	Gas Non-Heating
Tier 1	$7	$3
Tier 2	$23	$3
Tier 3	$39	$3
Tier 4	$25	$3

In any month, should the monthly bill credit exceed the charges on the customer's bill, then the bill will be reduced to $0.00 and any remaining credits will be carried over to the following month. The Company will commence posting the monthly bill credits to a customer's account within 60 days of receiving notification from the New York State Office of Temporary Disability Assistance (or its successor) of a customer's receipt of a HEAP grant, including those customers identified by the New York State Office of Temporary Disability Assistance (or its successor) as receiving HEAP benefits paid to alternate fuel providers.