GENERAL RULES

24. Service Classification Riders (Available on Request) - Continued

RIDER S – LOW INCOME PROGRAM

Applicable to SC 1
(Subject to the provisions thereof)

A. Applicability

To Full Service and Retail Access Customers taking service under Rate I of the above SC and who are enrolled in the Company's Low Income Program ("Low Income Customer").

B. Definitions

The following terms are defined for the purposes of this Rider only:

An "add-on benefit", as referenced in the PSC's May 20, 2016, Order Adopting Low Income Program Modifications and Directing Utility Filings in Case 14-M-0565, is an incremental payment that is provided to HEAP recipients if their household income is at or below 130% of the federal poverty level, or if their household contains a vulnerable individual (i.e., household member who is age 60 or older, under age 6, or permanently disabled). A customer can receive two add-on benefits if both of these conditions apply to their household.

"HEAP" refers to the Home Energy Assistance Program.

C. Eligibility

To qualify for the Company's Low Income Program, a Customer must:

(1) receive benefits under Supplemental Security Income, Temporary Assistance to Needy Persons/Families, Safety Net Assistance, Medicaid, or the Supplemental Nutrition Assistance Program, or have received a HEAP grant in the preceding 12 months ("Tier 1"); or

(2) have received a standard HEAP grant in the preceding 12 months with one add-on benefit ("Tier 2"); or

(3) have received a standard HEAP grant in the preceding 12 months with two add-on benefits ("Tier 3"); or

(4) be enrolled in the Direct Vendor or Utility Guarantee Program ("Tier 4").

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