

PSC NO: 90 GAS  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
INITIAL EFFECTIVE DATE: 05/01/19  
Issued in compliance with Notice in Case No. 18-M-0679 dated November 30, 2018.

LEAF: 59  
REVISION: 4  
SUPERSEDING REVISION: 3

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

#### M. Computation of Bills for High Pressure Metering: (Cont'd)

##### (1) Fixed Factor Billing: (Cont'd)

##### (d) At each installation where fixed factor billing is used:

- (i) The outlet set pressure to the Customer's meter shall be maintained under operating conditions at + 1.0% of the pressure absolute.
  - (ii) Each regulator shall be sealed in a manner that would indicate any unauthorized tampering with the outlet pressure adjustment screw.
  - (iii) All regulators and pressure compensating indexes used in fixed factor measurement shall be clearly identified.
- (e) The Company shall, at each location, provide a means of verifying the outlet set pressure initially and at periodic intervals thereafter.
  - (f) The Company shall maintain records of each fixed factor installation.
  - (g) The Company shall maintain a file of regulator manufacturer's data sheets covering regulator(s) in fixed factor measurement service.
  - (h) No fixed factor installation shall be made where the resulting measurement error is fast, or more than 2% slow.

#### N. Termination of Service Due to Customer Request:

- (1) Upon receipt of either oral or written notification from the residential customer that the customer will not require or be responsible for the gas service as of a certain date, the Company shall attempt to read the meter within 48 hours of such request for termination, render a final bill and at its option terminate the service.
- (2) Upon receipt of either oral or written notification from the non-residential customer that the customer will not require or be responsible for the gas service as of a certain date, the Company shall attempt to read the meter within 48 hours of such request for termination, render a final bill and at its option terminate the service.
- (3) In the case where the Company was unable to obtain an actual final meter reading on the requested date, the Company may estimate the customer's final billing according to the best available information. A gas or electric corporation shall not be required to provide a physical meter reading during a holiday or non-work day. The duration of the required notice is stated in the term clause of each service classification.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York