PSC NO. 4 GAS LEAF: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: INITIAL EFFECTIVE DATE: November 1, 2015 SUPERSEDING REVISION: 3 Issued in compliance with Commission order in Case 14-G-0494, dated 10/16/15 TABLE OF CONTENTS GENERAL INFORMATION 1. Territory to Which Schedule Applies 6 2. Abbreviations and Definitions 2.1 Abbreviations 7 Definitions 7 2.2 3. How to Obtain Service 3.1 Applications 10 Former of Indebtedness 13 3.2 3.3 Deposits 14 Company's Obligation to Provide Service 18 3.4 3.5 18 Temporary Service 3.6 Obligations of all Applicants for Service 19 Provisions of Gas service 19 3.7 3.8 Charges for Additional Facilities 20 3.9 Furnishing of Rights-of-Way or Agreement to Pay Costs 23 4. Service Connections 24 4.1 Location 4.2 Services Installed by Company 24 Services Installed by Others 24 4.3 4.4 Outdoor Metering 24 4.5 Installation Before Service is Required 24 5. Inspection, Maintenance, Replacement of Facilities and Increased Capacity 25 5.1 Inspection, Maintenance and Replacement of Facilities 5.2 Increased Capacity 26 6. Metering and Billing 27 6.1 Access to Customer's Premises 6.2 Identification of Employees 27 6.3 Meters 27 27 6.4 Meter Reading 6.5 Rendering of Bills 33 Late Payment Charge 34 6.6 Dishonored Check Charge 35 6.7 6.8 Short-Term Service 35 35 6.9 Change of Rate 6.10 Budget Billing 36 6.11 Quarterly Payment Plan 39 Deferred Payment Agreement 40 6.12 6.13 Interest on Customer Overpayments 44 6.14 Backbilling 45

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Shared Meters

Low-Income Program

AMI and AMR Meter Opt Out Fees