PSC NO. 4 GASLEAF:47ORANGE AND ROCKLAND UTILITIES, INC.REVISION:7INITIAL EFFECTIVE DATE: November 1, 2015SUPERSEDING REVISION:5Issued in compliance with Commission order in Case 14-G-0494, dated 10/16/15

## GENERAL INFORMATION

#### 6. <u>METERING AND BILLING</u> (Cont'd.)

## 6.15 <u>SHARED METERS</u>

- (1) In accordance with 16 NYCRR Sections 11.30 through 11.39, and Section 52 of the Public Service Law, when a tenant's service meter also registers utility service use outside the tenant's dwelling, the tenant is not required to pay the charges for that service. The Company will establish an account in the owner's name for all service registered on the shared meter after that date and will rebill for past service in accordance with 16 NYCRR Part 11.34. A customer may request a copy of the entire rules governing shared meters from the Company's office.
- (2) "Shared Meter" means any utility meter that measures gas service provided to a tenant's dwelling and also measures service to other space outside that dwelling. "Service to other space" includes service to equipment, such as space-conditioning or water heating equipment, operated for the benefit of common areas of the building or other dwelling units.

# 6.16 LOW-INCOME PROGRAM

Any customer receiving a grant under the Home Energy Assistance Program ("HEAP") shall receive a monthly bill credit for twelve consecutive months. The monthly bill credit will be \$17.00 for gas space heating customers and \$6.00 for non-space heating customers. The Company will commence posting the monthly bill credits to a customer's account within 60 days of receiving notification from the New York State Office of Temporary Disability (or its successor) of a customer's receipt of a HEAP grant.

6.17 AMI AND AMR METER OPT OUT FEES

Any customer who requests that the transmitter of an AMI meter be disabled or requests an AMR meter be removed, will be classified as having opted out of AMI or AMR metering and will be required to submit an application and agreement with the Company.

Customers who opt out of AMI or AMR metering will be subject to the following.

#### (1) Access to Premises

Customers who opt out of AMI or AMR metering must provide reasonable access for meter reading and meter maintenance. If the customer fails to provide access for two months in a twelve-month period, then the customer will be required to: (a) pay the Company to relocate the metering equipment to an external location; or (b) permit the Company to reinstall an AMR meter or enable the AMI meter transmitter feature. Customers will also be responsible to pay the no access charge described in General Information Section No. 6.4.

Issued By: <u>Timothy Cawley, President, Pearl River, New York</u> (Name of Officer, Title, Address)