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Issued in compliance with order in Cases 15-E-0050 and 13-E-0030 dated 06/19/2015

GENERAL RULES

15. Collection, Reconnection and Meter Recovery Charges

The Customer shall pay the following charges as a condition of the continuation or re-establishment of service in the following circumstances:

15.1 Collection Charge

A \$29.00 collection charge, if, after a lawful notice of discontinuance of service for non-payment, the Customer has failed to pay all of the amount due within the time specified in the notice and the Company thereafter sends an employee to the Customer's premises to collect payment; however, if more than one visit is made to the Customer to collect or to disconnect service, this charge shall be collected no more than twice in the same transaction regardless of the number of visits made to the Customer to collect or to disconnect service. The collection charge is not applicable to a Customer taking service under SC 1 or to any other Customer who uses such service primarily for his or her residential purposes and has so notified the Company.

15.2 Reconnection Charge

A reconnection charge for the re-establishment of service, if service to the same Customer at the same meter location has been discontinued for non-payment of a deposit or of any rates and charges billed pursuant to this Rate Schedule, including service disconnected due to evidence of tampering with Company apparatus, within twelve months of the Customer's request to re-establish service. The charge for re-establishment of service, except as modified in General Rule 15.4, during the hours of 8 A.M. to 4 P.M. Monday through Friday, excluding holidays, shall be \$26.00, and \$28.00 at all other times, except that, if service was disconnected in the street, the reconnection charge shall be \$271.00. The reconnection charge when service was disconnected due to evidence of tampering or when service was disconnected in the street is not applicable to a Customer taking service under SC 1 or to any other Customer who uses such service primarily for his or her residential purposes and has so notified the Company.

During the period January 1, 2014 through December 31, 2016, all or part of the reconnection charge will be waived, one time, for Customers enrolled in the Company's low-income program under SC 1, subject to the following provisions:

- (a) 60 percent of the reconnection charge will be waived through February 28, 2014, and the full reconnection charge will be waived thereafter;
- (b) no waiver will be granted once the Company has waived \$1.0 million in reconnection charges during the two-year period ending December 31, 2015, and \$0.5 million during the one-year period ending December 31, 2016;
- (c) no waiver will be granted to an individual Customer more than once unless, on a case-by-case basis, good cause is shown and the Company does not forecast that it will waive more than \$1.0 million in reconnection charges over the two-year period ending December 31, 2015, and \$0.5 million over the one-year period ending December 31, 2016;
- (d) if waivers are expected to exceed the above amount over each applicable period, the Company may file a tariff change to reduce the reconnection charge waiver to no less than 50 percent of the total reconnection charge; and
- (e) the above provisions are subject to revision if directed by Commission Order in Case 14-M-0565.

Issued by: Robert Hoglund, Senior Vice President & Chief Financial Officer, New York, NY