

Effective Date: 03/01/2018

PSC No: 120 - Electricity  
New York State Electric & Gas Corporation  
Initial Effective Date: December 1, 2016  
Issued in compliance with Order in Case 14-M-0224, dated April 21, 2016.

Leaf No. 117.46.28  
Revision: 0

## GENERAL INFORMATION

### 39. Community Choice Aggregation

#### E. Service Fees and Other Charges (Cont'd)

2. The Company service charges approved by the Commission, may include, but are not limited to, service establishment charges and special meter reading fees, which are contained within Rule 6, Charges for Special Services found Schedule P.S.C. No. 119 – Electricity, may apply.
3. If the provision of customer lists to the CCAs requires the Company to engage the services of others, an amount reflecting the costs incurred by the Company will be included in the price.
4. Once a fee for CCA Services is agreed upon by all parties, the Company shall file the fees with the Commission.

#### F. Automatic Enrollment

1. Automatic Enrollment is the process whereby a CCA can automatically enroll or transfer an eligible customer into a CCA program without the customer's positive written consent except as noted in Section C.2. above.
2. All customers that may be automatically enrolled shall be informed of their right to opt-out of the CCA program.
3. Any such communications notifying customers of their right to opt-out of the CCA program are the responsibility of the CCA Administrator.
4. If no negative declaration is made by the customer during the 30-day opt-out period, the customer shall be served through the CCA program.

#### G. Switching

1. Customers shall be permitted to opt-out and return to Company service any time before the end of the third billing cycle after enrollment, without a penalty.
  - i. Customers can opt-out up to the day of the meter reading at the end of the third billing cycle.
2. Termination fees charged after the grace period shall be subject to the contract between the municipality and the ESCO, and must be consistent with the UBP.
3. ESCOs shall not place any early termination fees on utility consolidated bills.

Sections 4(B)(1)-(3), 5(B)(1), 5(D)(4), and 5(K) of the UBP are suspended for municipalities participating in CCA programs consistent with the April 21, 2016 Order Authorizing Framework for Community Choice Aggregation Opt-Out Program ("Order") in Case 14-M-0224 to permit:

1. transfers of aggregated and customer-specific information from the Company to municipalities, municipal contractors, and ESCOs; and,
2. the switching of customers currently receiving supply service from the Company to ESCO supply service without affirmative consent.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York