

PSC NO: 90 GAS  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
INITIAL EFFECTIVE DATE: 07/01/16  
Issued in compliance with Order in Case 15-G-0284, dated June 15, 2016

LEAF: 21  
REVISION: 2  
SUPERSEDING REVISION: 0

## GENERAL INFORMATION

### 7. SERVICE CONNECTIONS/METER: (CONT'D)

#### B. Inspection and Examination of Company Apparatus: (Cont'd)

##### (1) Access to Premises: (Cont'd)

A properly identified employee authorized to inspect and examine apparatus, may not enter a locked premises without the permission of the person lawfully in control on the premises, nor use any manner of force to carry out inspection and examination, except when an emergency may threaten the health or safety of a person, the surrounding area, or the Company's distribution system, or where authorized by a court order.

##### (2) Duty to Inspect:

The Company shall conduct a field inspection of non-residential apparatus as soon as reasonably possible and within 60-calendar days, except where prevented by circumstances beyond the Company's control when there is:

- (a) a request contained in a service application; or
- (b) a reasonable customer request; or
- (c) the issuance of a field inspection order in accordance with a Company utility bill review program; or
- (d) notification from any reasonable source that service may not be correctly metered; or
- (e) a directive by the PSC or its authorized designee.

##### (3) Penalty:

A non-residential customer who, at any time, directly or indirectly prevents or hinders a duly authorized officer or agent of the Company from entering the premises, or from making an inspection or examination, at any reasonable time, may be billed a \$100.00 penalty charge for each such offense as provided in Section 65(9)(b) of the Public Service Law.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Binghamton, New York