

PSC No. 5 - WATER**COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****INITIAL EFFECTIVE DATE: MAY 29, 2016****LEAF NO.: 48****REVISION: 0****SUPERSEDING REVISION:****VII. INSTALLATION OF SERVICES (CONTINUED)**

Company will be responsible for the first installation of the necessary equipment in the customer's premises. From that point on the equipment will be considered part of the customer's internal plumbing and the customer will be responsible for its maintenance or replacement. If a water pressure reducing valve, in the customer's or applicant's opinion, is necessary or desired to safeguard the plumbing, it is the customer's or applicant's responsibility to purchase, install and maintain this equipment. Where a pressure reducing valve is used it is also advisable to install a suitable pressure relief valve. All installations will comply with the local building codes and standards and are considered a part of the customer's internal plumbing.

- 1.1.8. In those cases where a customer-owned main or service is frozen the thawing shall be done at the expense of the customer. To avoid a recurrence of freezing, the Company may order an examination of the customer's service pipe or main, and if the same is not at a depth of four and one-half (4-1/2) feet as required, the Company reserves the right to require it to be so relocated before service is resumed.

M. Accessibility of Equipment for Inspection and Examination of Company Apparatus

1. **Right to Inspect** - In accordance with 16 NYCRR, Part 14.18, the Company has the right to inspect as follows:
 - 1.1. An agent of the Company may enter, at all reasonable times, any location supplied with service by the Company for inspection and examination of its equipment related to the provision of such service.
 - 1.2. An agent of the Company will not enter locked premises without the permission of a person lawfully in control of the premises, unless
 - 1.2.1. explicitly authorized by a court; or
 - 1.2.2. when an emergency may threaten the health or safety of a person, the surrounding area or the Company's distribution system.
2. **Duty to Inspect**
 - 2.1. The Company will conduct a field inspection as soon as reasonably possible, but no more than 60 calendar days after a reasonable customer request or;
 - 2.2. upon receiving a directive by the Public Service Commission or its designee.

O. Cross Connection Control

1. Cross connections of any kind are prohibited.
 - 1.1. The following provisions are intended to implement the Company's general right to protect its water supply from contamination and more specifically, to implement the cross connection control responsibilities imposed on the Company by the Public Health Law and the State Sanitary Code. A cross connection means a physical connection through which a water supply could be contaminated via the intrusion of a contaminant from the customer's premises as a result of backflow. Backflow is a reversal in the normal or intended flow of water because of a

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