

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 57
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.16. BALANCED BILLING PLAN FOR RESIDENTIAL CUSTOMERS

At the request of any residential customer who uses gas as the primary source for space heating and who satisfies the Company's credit standards, monthly payments for such customers may be made as follows:

Monthly payments shall be based on an amount equivalent to 1/12 of the customer's estimated annual bill rounded to next higher dollar amount.

If a debit balance has accrued as of the 12th cycle month of this plan the customer shall have the option of either incorporating it all in the 12th cycle month's payment or spreading up to \$100 of the debit in equal monthly installments over the next cycle year. If a credit balance has accrued the customer shall have the option of either receiving a cash refund, having it applied against the current bill or having it used to reduce the monthly installments in the next cycle year. Absent an indication from the customer of his or her preference the debit or credit will be applied to the monthly installments in the ensuing year.

The monthly payment, which shall be based on an estimate of the customer's annual bill shall not be construed by the customer as a guaranty or assurance that the total actual charges will not exceed such estimate. The Company may, at any time, change the monthly payment amount upon notification to the customer whenever, in the Company's judgment, a revised estimate indicates a change is appropriate.

The billing under this plan of payment is for the convenience of the customer. Bills will be rendered at the regular billing dates and will show the amount Balanced Billing Plan customers are to pay. The bill will also show the actual gas used or the calculated amount of gas used and the amount computed at the applicable rate contained in the Company's tariff.

If the customer's Balanced Billing Plan account is in arrears, this Plan may be canceled by the Company and the customer billed in accordance with the applicable Rate Schedule. In the event of such cancellation, the account balance shall then become due. In the event a customer discontinues service and has a credit balance, such balance shall be refunded.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)