

PSC NO: 9 GAS  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 16  
REVISION: 0  
SUPERSEDING REVISION:

### GENERAL INFORMATION (Cont'd)

#### II.2.C. – Cont'd

If a residential customer is not delinquent in the payment of bills during the one-year period from the payment of the deposit, the deposit shall be refunded promptly without prejudice to the Company's right to require a future deposit in the event that the customer thereafter becomes delinquent.

#### (3) Non-Residential Deposits

The Company may require the payment of a security deposit from:

- a. a new non-residential customer; or
- b. an existing non-residential customer:
  - i. who is delinquent;
  - ii. who, based on reliable evidence of the customer's financial situation, may default in the future;
  - iii. who has filed for bankruptcy, reorganization, or assignment for the benefit of creditors; or
  - iv. who has been rendered a backbill within the last twelve months for previously unbilled charges for service that came through tampered equipment.

The Company shall accept deposit alternatives which provide a level of security equivalent to cash, such as irrevocable letters of credit and surety bonds.

Instead of requesting a security deposit, the Company in its discretion may, based on the facts and circumstances of the case, accept from the non-residential customer a written promise to pay bills on receipt and a written waiver of the non-residential customer's right not to be sent a final termination notice until 20 calendar days after payment is due.

All cash deposits shall accrue interest at the rate prescribed by the Commission. Interest shall be paid to the customer upon return of the deposit. If the deposit has been held for more than one year, the interest shall be paid or credited to the customer's account no later than the first bill rendered after the next succeeding first day of October, and annually thereafter. Interest shall accrue until the deposit is refunded or a credit is applied to the customer's account. If the deposit is partially refunded and partially credited, interest shall be calculated for each portion up to the day of the credit and refund.

#### (4) Written Request for Deposits

The Company shall offer an existing non-residential customer, from whom a deposit is required because of delinquency or potential delinquency, the opportunity to pay the deposit in three

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221  
(Name of Officer, Title, Address)