

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 13
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.2.A. – Cont'd

The Company shall be obligated to provide service to any residential applicant who meets the requirements of General Information Section 2.A. and 2.B. within five business days of receipt of a completed oral or written application for service except as provided under 16 NYCRR 11.3.

(2) Non-Residential Service

As a condition to obtaining service, the Company requires the non-residential applicant to:

- a. file a written service application containing information sufficient to establish the non-residential applicant's identity and responsibility for the premises as either the owner or occupant, the correct service classification, and who controls access to the meter(s) if not the customer. The application must be signed by the non-residential applicant or an authorized agent thereof. The Company may require suitable proof of the agent's authority. Notwithstanding the foregoing, the Company, in its sole discretion, may accept oral applications for service.
- b. comply with any applicable state, city and local laws and ordinances, together with the rules and regulations of the Commission, and the Company's tariff.
- c. make full payment for all amounts due and payable which are neither the subject of a pending billing dispute nor the subject of an existing deferred payment agreement that is in good standing, including payment in full of the following:
 - i. service provided and billed in accordance with 16 NYCRR to prior account(s) in the non-residential applicant's name or for which the non-residential applicant is legally responsible;
 - ii. other tariff fees, charges, or penalties;
 - iii. reasonably chargeable material and installation costs relating to temporary or permanent line or main extensions or service materials as required by the Company's tariff, provided these costs are itemized and given to the non-residential applicant in writing;
 - iv. special services billable under the Company's tariff, provided these costs are itemized and given to the non-residential applicant in writing; and
 - v. a security deposit, if lawfully requested by the Company.

The Company shall either provide or deny service to a non-residential applicant within ten days after receipt of a completed application for service or at such later time as is agreed to by the parties. In the event that an application, previously denied for failure to make full payment of a proper fee or charge, is subsequently accepted, the Company will provide service within the three

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)