## GENERAL INFORMATION (Cont'd)

II.8.D. - Cont'd
b. Each regulator shall be sealed in a manner that would indicate any unauthorized tampering with the outlet pressure adjustment screw;
c. All regulators and pressure compensating devices used in fixed factor measurement shall be clearly identified;
d. A means will be provided for verifying the outlet set pressure of the regulator initially and periodically thereafter; and
e. Each installation shall be inspected annually and inspection records maintained by the Company. In addition, the Company shall keep a complete file of regulator manufacturers' date sheets and performance curves maintained and updated.

## E. Payment and Late Payment

All bills are due: i) on the day when personally served or delivered; ii) on the date posted, if electronically provided; or iii) three (3) days after the mailing of the bill. If payment is not made on or before the date shown on the bill, which date shall not be less than twenty (20) days from the due date, a customer, except for State agencies as provided for below, shall be required to pay a late payment charge.

As provided by, and subject to the Commission's Order in Case 99-M-0074, for residential Customers with a deferred payment agreement, a late payment charge shall not be applied if the regularly scheduled bill (which includes current charges plus the installment amount to pay down the restructured balance) is paid within twenty (20) days of when the bill is due.

Late payment charges shall be applied unless payment in full is made on the current bill and all bills in arrears, if any. In case partial payment is made, it shall apply on the oldest bill in arrears. Remittance mailed on the last date a bill is payable without imposition of the late payment charge will not be subject to the late payment charge; the postmark to be conclusive evidence of time of mailing. The failure of a Customer to receive the bill shall not exempt him from imposition of the late payment charge.

For all service, except to State agencies, rendered under all Service Classifications a late payment charge at the rate of one and one-half percent ( $11 / 2 \%$ ) per monthly billing period will be applied to all amounts previously billed under this tariff, including arrears and unpaid late payment charges applied to previous bills. The charge will also be applied to amounts due by non-residential Customers under deferred payment agreements for arrears, and when residential Customers whose arrears had been restructured under a deferred payment agreement fail to make timely payment in accordance with a deferred payment agreement. Provided, however, that if an extraordinary event or service outage occurs, then pursuant to the Commission's authority granted in Case 13-M-0061, the Company may waive the late payment charge.

Service to State agencies will be rendered in accordance with the applicable provisions of the State Finance Law.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)

