

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 41
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.8.H. – Cont'd

- v. a customer who during the previous 12 months had a combined total consumption of all its accounts with the Company in excess of 400 Mcf;
- vi. a customer who has the resources to pay the bill, provided that the Company notifies the customer of the non-residential customer's right to contest this determination through the Commission's complaint process.

c. Deferred Payment Agreement Offer

Every offer of a deferred payment agreement shall inform the non-residential customer of the availability of a deferred payment agreement for eligible non-residential customers, set forth generally the minimum terms to which such non-residential customer is entitled, explain that more generous terms may be possible, and specify the telephone number and the times to call in order to discuss an agreement.

An offer of a deferred payment agreement shall also state the date by which the non-residential customer must contact the Company in order to avoid termination, and explain that the Company has the right to a larger down payment if the deferred payment agreement is not entered into until after a field visit to physically terminate service has been made.

d. Deferred Payment Agreement Terms

A deferred payment agreement shall obligate the non-residential customer to make timely payment of all current charges and may require the customer:

- i. to make a down payment of up to 30 percent of the arrears on which an outstanding termination notice is based, or the present cost of twice the non-residential customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; or
- ii. in the event a field visit to physically terminate service has been made, to make a down payment of up to 50 percent of the arrears on which an outstanding termination notice is based or the cost of four times the customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; and
- iii. to pay the balance in monthly installments of up to the cost of the non-residential customer's average monthly usage or one-sixth of the balance, whichever is greater; and
- iv. to pay late payment charges during the period of the agreement; and

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)