

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 26
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.5. SPECIAL SERVICES ON CUSTOMER'S PREMISES WITHOUT CHARGE

Complaints regarding service interruptions or quality of service will be investigated by the Company without charge to the customer. No charge will be made for service work involving the Company's responsibility, such as work required by temporary interruptions. No labor charge will be made for work of an emergency nature.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)