

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 48
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.9.K. – Cont'd

L. Company Disconnection for Safety, Tampering, etc.

(1) Residential Customers

Notwithstanding anything to the contrary set forth herein, the Company may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the Company's distribution system. The Company shall act promptly to assure restoration of service as soon as feasible. Service will be restored before it may be disconnected for any other reason.

(2) Non-residential Customers

Notwithstanding anything to the contrary contained herein, the Company may disconnect service without notice, when:

- a. there is an emergency which may threaten the health or safety of a person, the surrounding area, or the Company's distribution system;
- b. there is a need to make permanent or temporary repairs, changes or improvements in any part of the system;
- c. there is a governmental order or directive requiring the Company to do so.

The Company shall, to the extent reasonably feasible under the circumstances, provide advance notice to those whose service will be interrupted for any of the above reasons.

The Company shall act promptly to restore service as soon as possible after disconnection under this Section; provided, however, that service need not be restored to any building, unit, or piece of equipment if, at the time restoration is to occur, the Company has the lawful right to terminate service for another reason.

The Company shall also have the right to suspend, curtail or disconnect service to non-residential users without notice:

- a. when there is no customer and service is being provided through tampered equipment;
- b. when there is no customer and the Company can show that the user will require service for less than one week, provided that the Company makes a reasonable effort to advise the user before disconnection and to provide the user the opportunity to apply for service; or
- c. when there is no customer and the Company has provided advance written notice of its intent to disconnect service unless the responsible party applies for service and is accepted as a customer, and advising the occupant of the nearest Company office where an application can be made. Notice shall be given under this paragraph personally, by

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)