

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 05/31/2016

SECTION: 0 LEAF: 102
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION (Cont'd)

II.25.B. - Cont'd

ASSISTANCE

If you are unable to pay the terms of this agreement or need help making or understanding this agreement, call us at (716) 686-6123. If you are still unable to reach an agreement, you may request the assistance of the New York State Public Service Commission at the toll free number 1-800-342-3355, from 7:30 A.M. to 7:30 P.M., Monday through Friday.

PAYMENT AGREEMENT RULES

- This agreement must be fair and must be based on your ability to pay.
- Information regarding your income and expenses is attached hereto and incorporated herein as Exhibit A. You certify that Exhibit A is true and accurate to the best of your knowledge.
- If you are unable to pay on these terms, you should not electronically sign this agreement. Instead, call us or come to our office.
- If you can show financial need, alternate terms will be arranged. Depending on your circumstances, a down payment may not be required and installments may be as low as \$10 per month.
- This agreement can be changed if your ability to pay significantly changes for reasons you cannot control. If a change is needed, please call us or come to our office.
- By electronically signing this agreement along with paying any required down payment amount by the due date, you have entered into and accepted the terms of this agreement, and by doing so, you will avoid termination, disconnection or suspension of service.
- If National Fuel does not receive your electronic acceptance of this agreement and any required down payment by the due date, you may be subject to termination or disconnection of service.
- Billing adjustments or transfers that are made to your account after this agreement goes into effect may shorten or extend the duration of the agreement. They will not change the monthly installment amount you are required to pay. If any such adjustments or transfers extend the duration of this agreement, please call us or come to our office if you would like a new agreement.
- If you are a recipient of public assistance or supplemental security income, you may be eligible for help in paying your utility bills. If so, you may wish to call or visit your local social services office.
- Late payment charges will not be assessed so long as your required payments under this payment agreement, plus all current charges, are paid monthly by the late payment date.
- Current charges (including late payment charges if your deferred payment agreement has defaulted) are to be paid monthly.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)