PSC No: 19 - Electricity Rochester Gas and Electric Corporation Initial Effective Date: May 1, 2017 Leaf No. 99 Revision: 2 Superseding Revision: 1

GENERAL INFORMATION

5. TERMINATION OF SERVICE (Cont'd)

A. <u>TERMINATION OF SERVICE DUE TO DEFAULT (Cont'd)</u>

- (13) Deferred Payment Agreements (Cont'd)
 - (b) <u>Non-residential</u>(Cont'd)
 - (iv) If a customer fails to make timely payment in accordance with a deferred payment agreement, on the first occurrence the Company shall give the customer a reasonable opportunity to keep the agreement in force by paying any amounts due under the agreement. Otherwise, the Company may demand full payment of the total outstanding charges and send a final termination notice as provided under Rule 5.A.

B. <u>TERMINATION OF SERVICE DUE TO FRAUD</u>

If tampered equipment (as defined in Rule 1) is found on the customer's premises, or if any fraud upon the Company is practiced upon the customer's premises, the Company may, after giving notices required by law, and complying with 16 NYCRR 13 discontinue the supply of electric energy to the customer and remove its meter, apparatus and wires. Service shall not be restored to such a customer until he has paid the Company all damages occasioned or sustained, including the full costs and expenses of removing and restoring the meter, apparatus and service lateral.